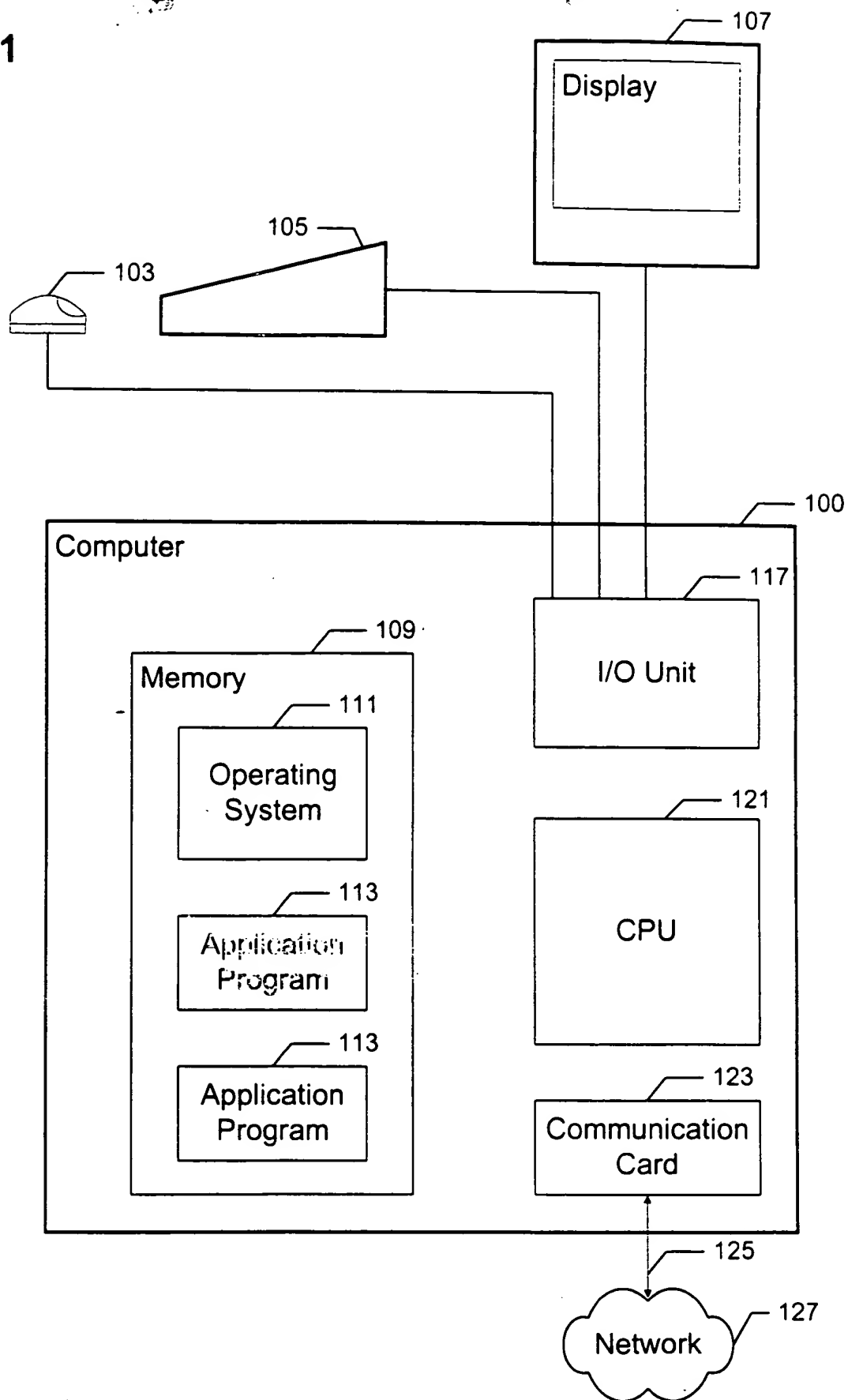


Fig. 1



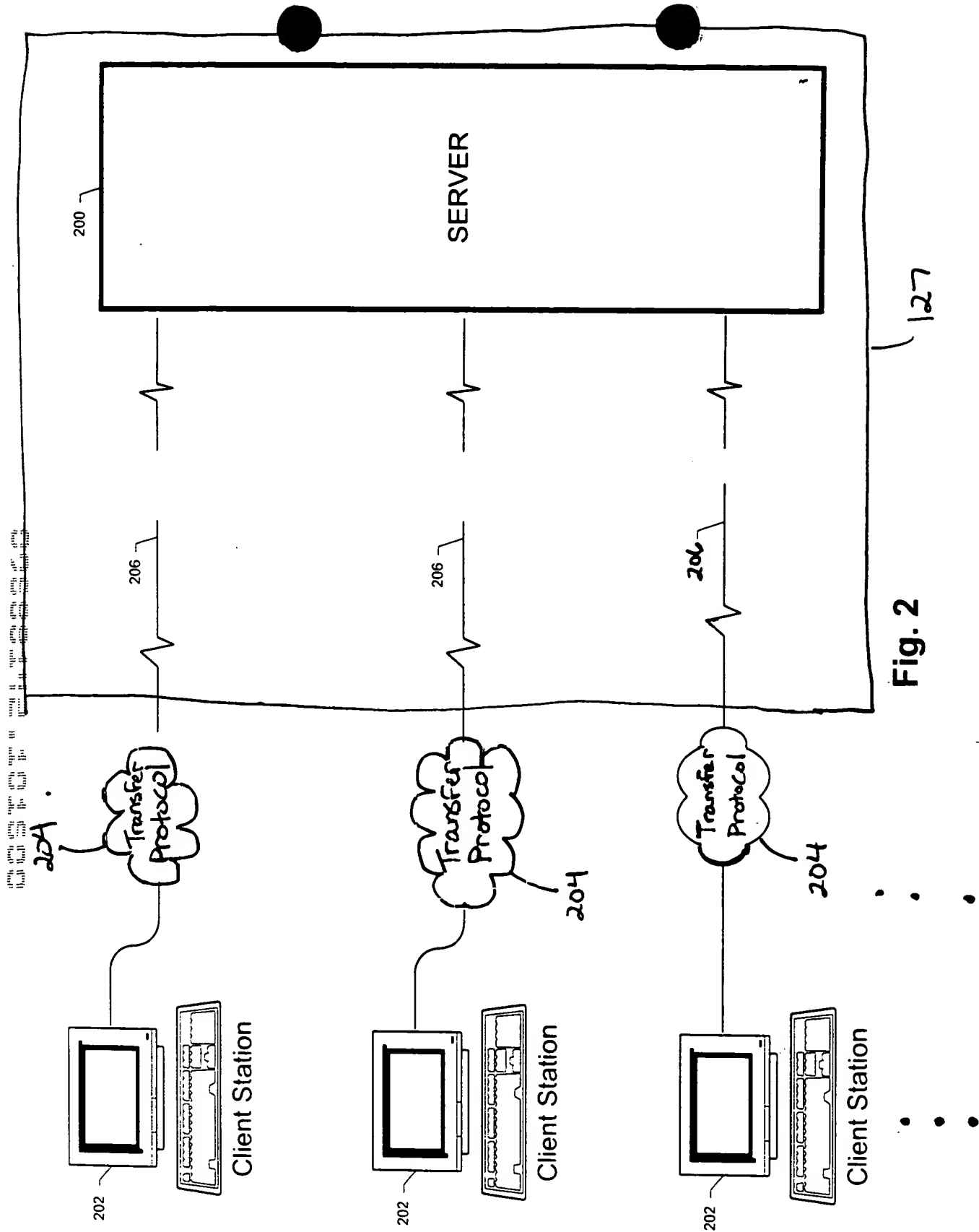


Fig. 2

300

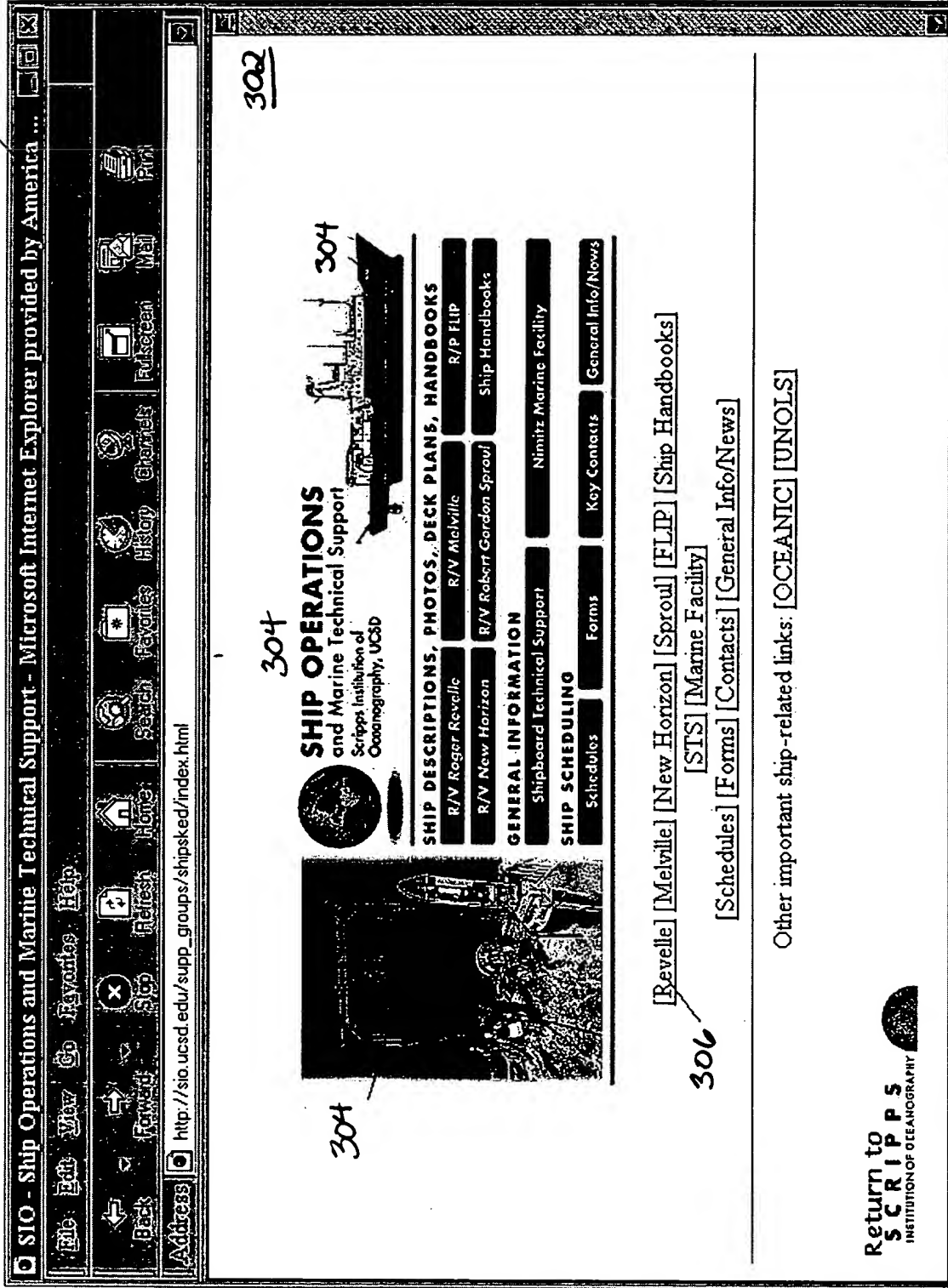


Fig. 3

400

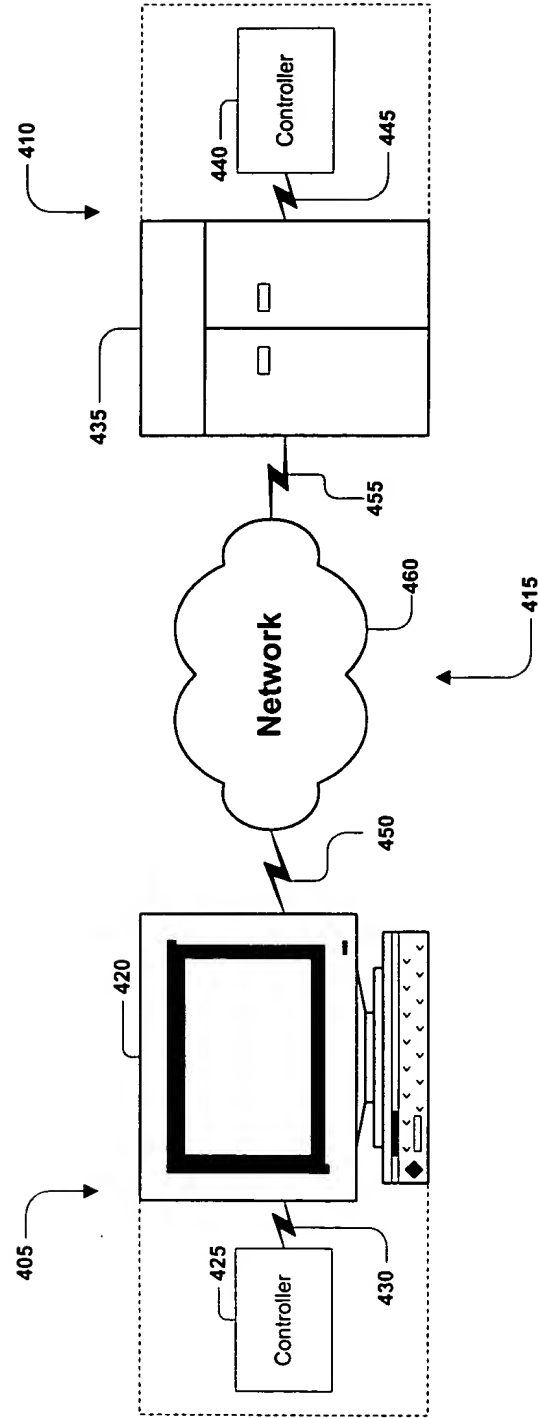


Fig. 4

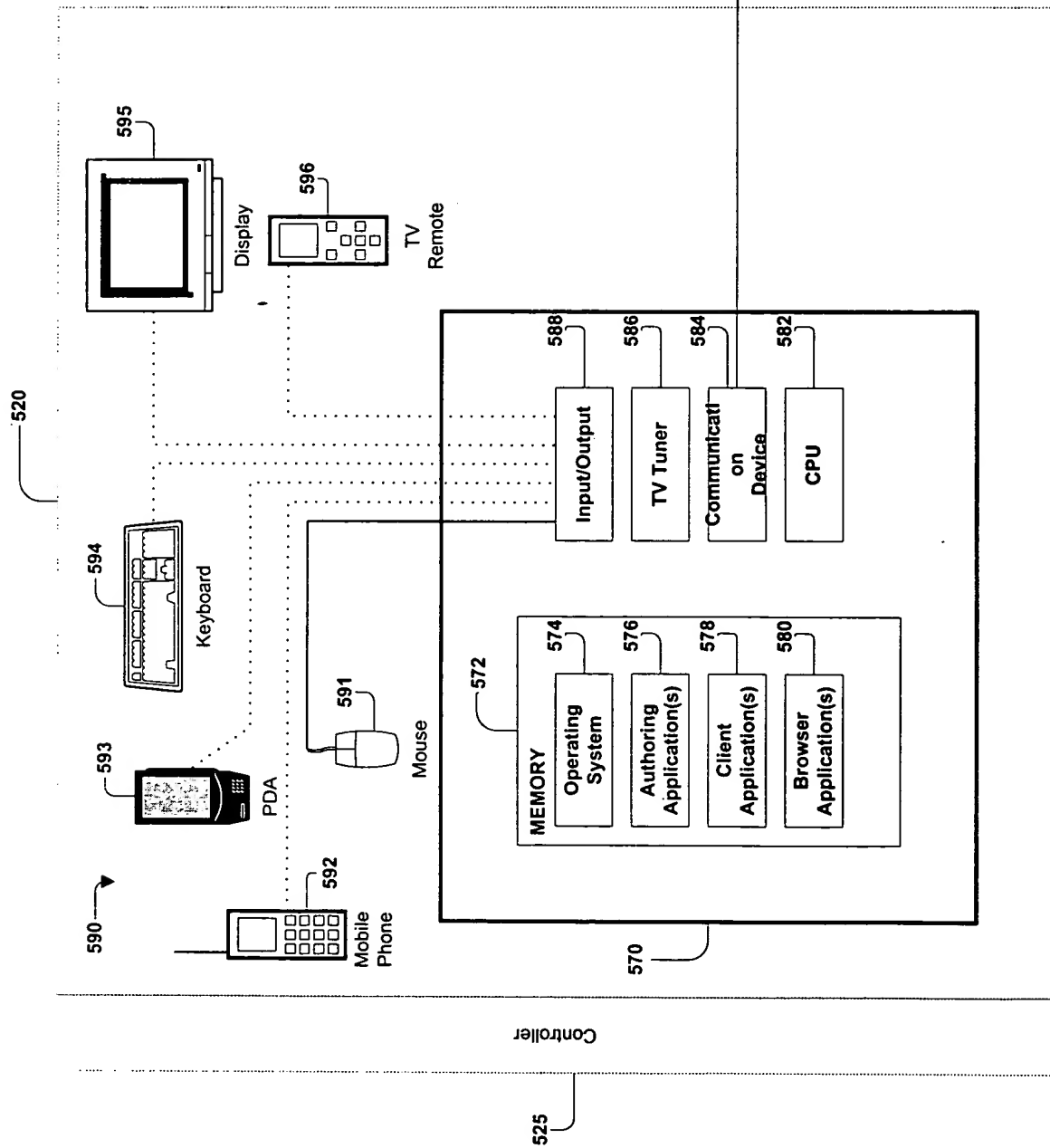


Fig. 5

FIG. 6 is a block diagram of a system 600. The system 600 includes a user device 605, a network 660, a server 670, an OSP Host Complex 680, and an IM Host Complex 690. The user device 605 is connected to the network 660 via a connection 650. The network 660 is connected to the server 670 via a connection 655. The server 670 is connected to the OSP Host Complex 680 and the IM Host Complex 690 via a connection 675. The OSP Host Complex 680 and the IM Host Complex 690 are connected to each other via a connection 685. The system 600 is controlled by a controller 625 and a controller 640. The controller 625 is connected to the user device 605 via a connection 620. The controller 640 is connected to the server 670 via a connection 645. The system 600 is also connected to a network 610 via a connection 635.

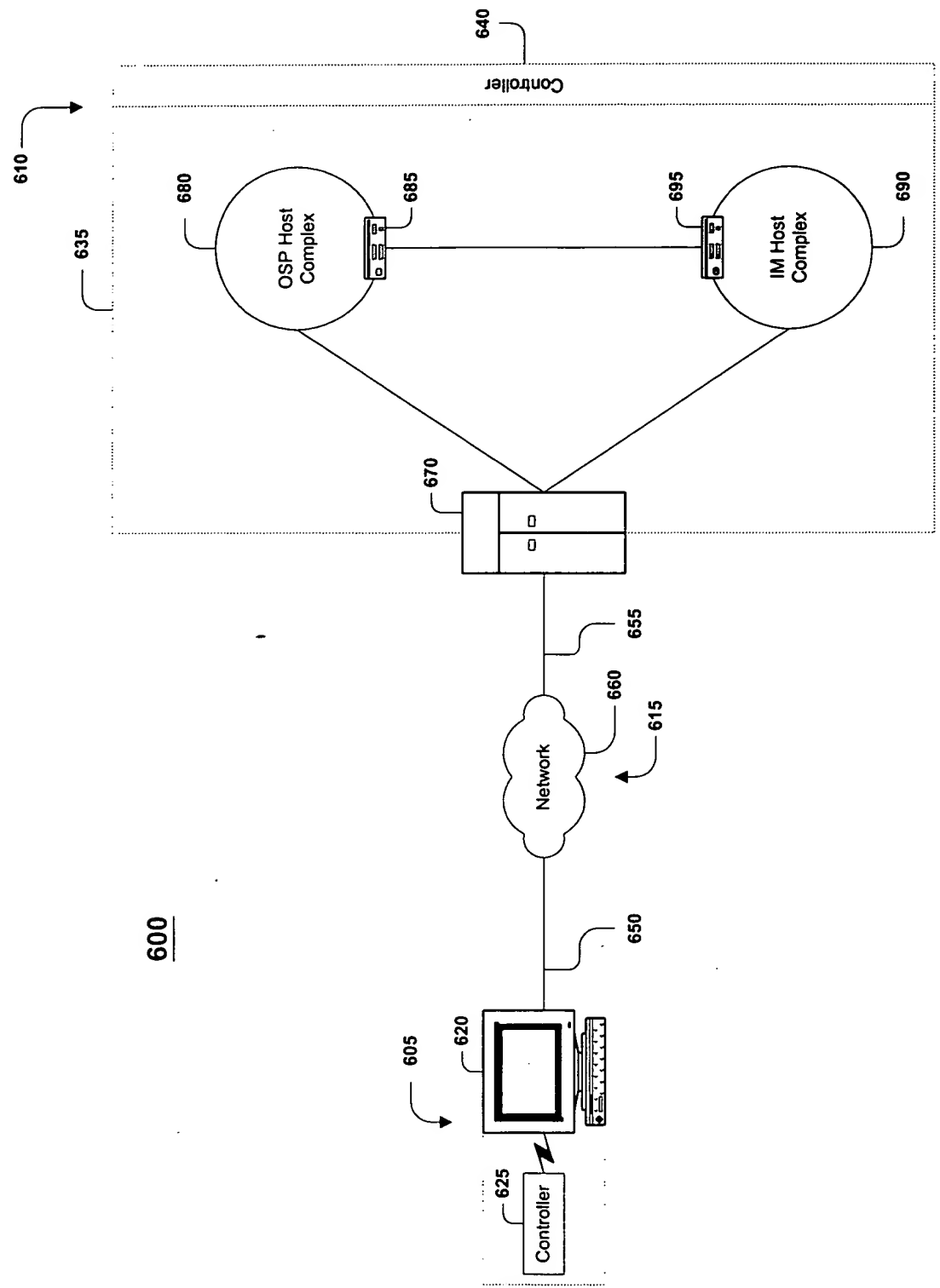


Fig. 6

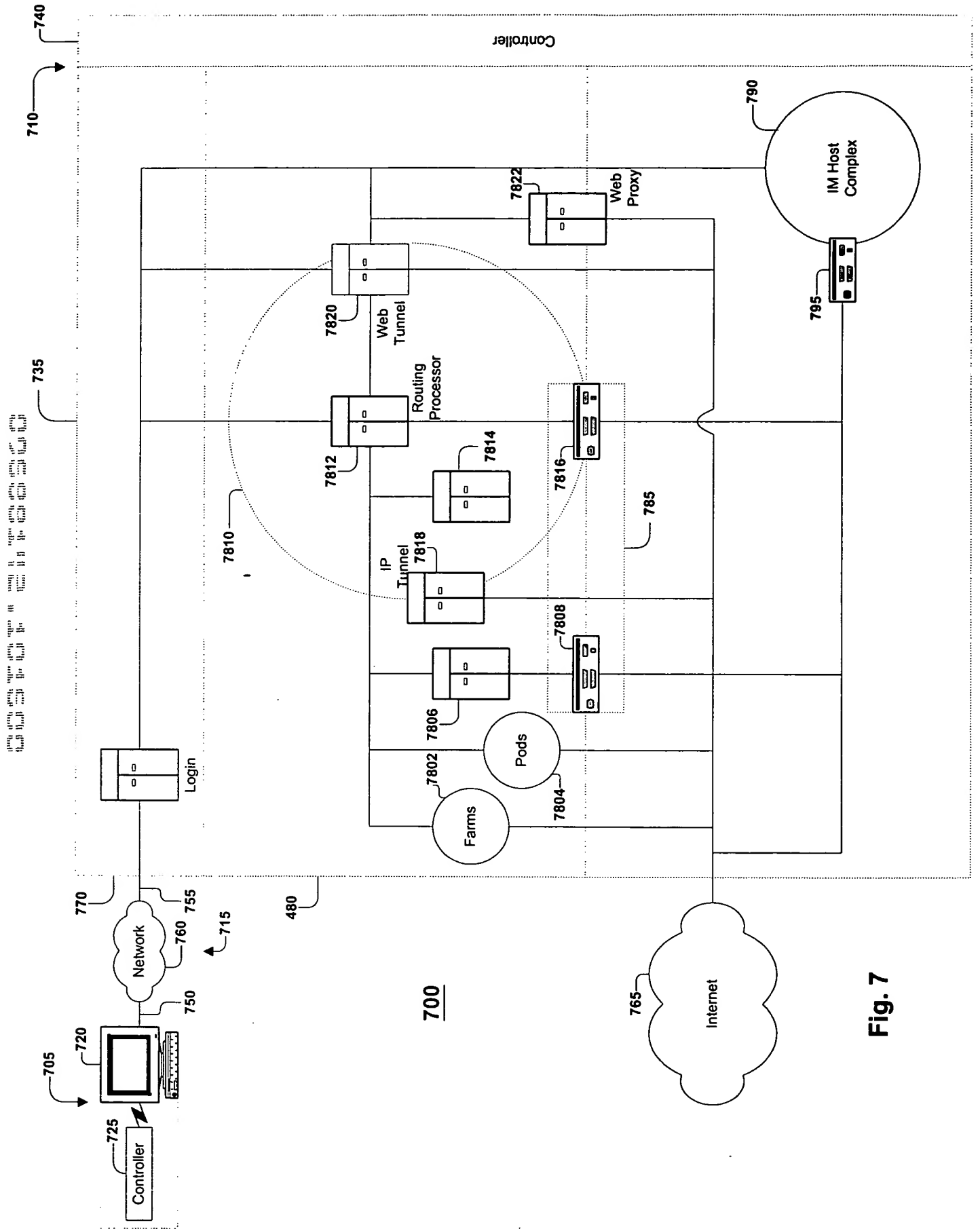


Fig. 7

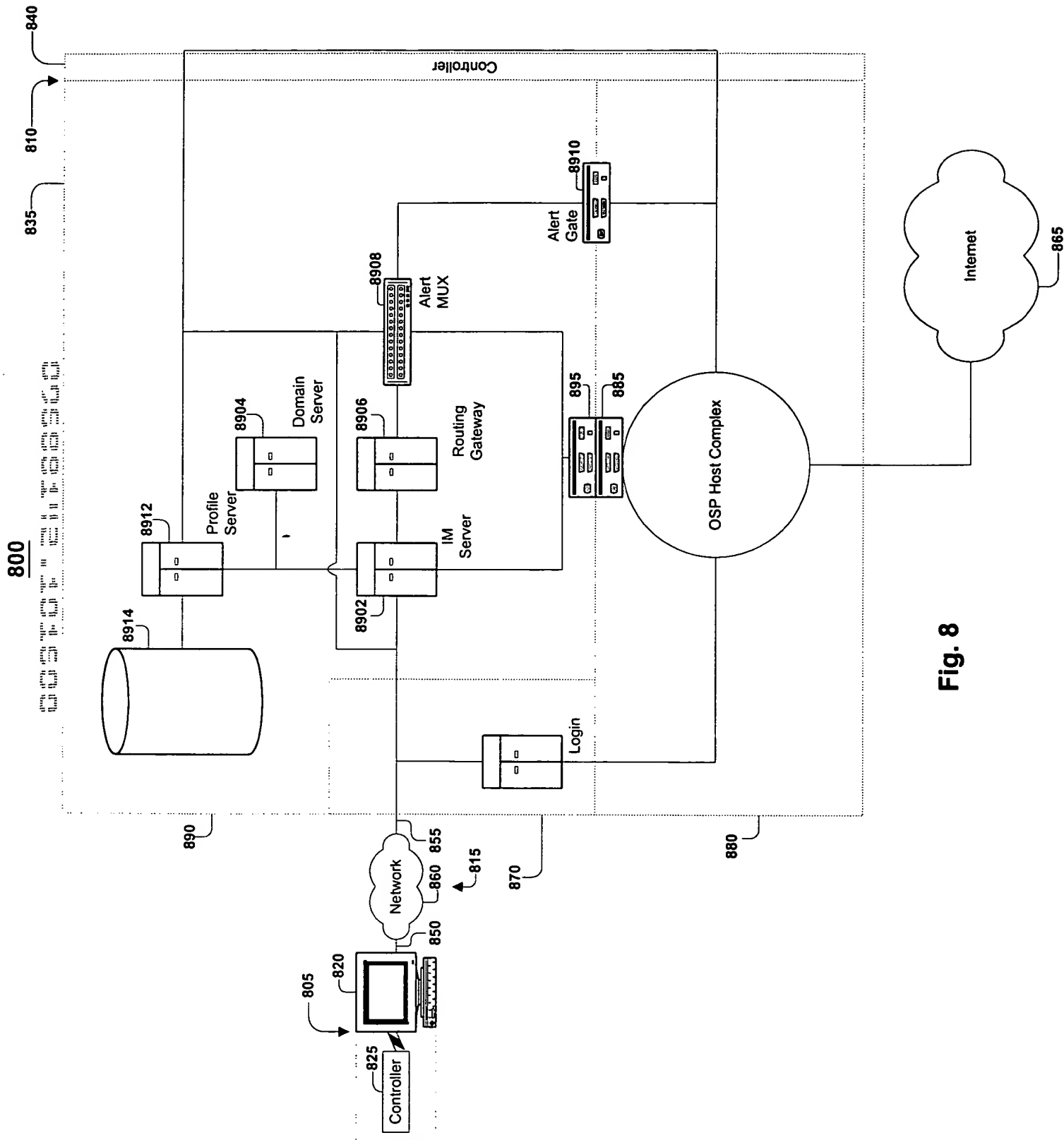
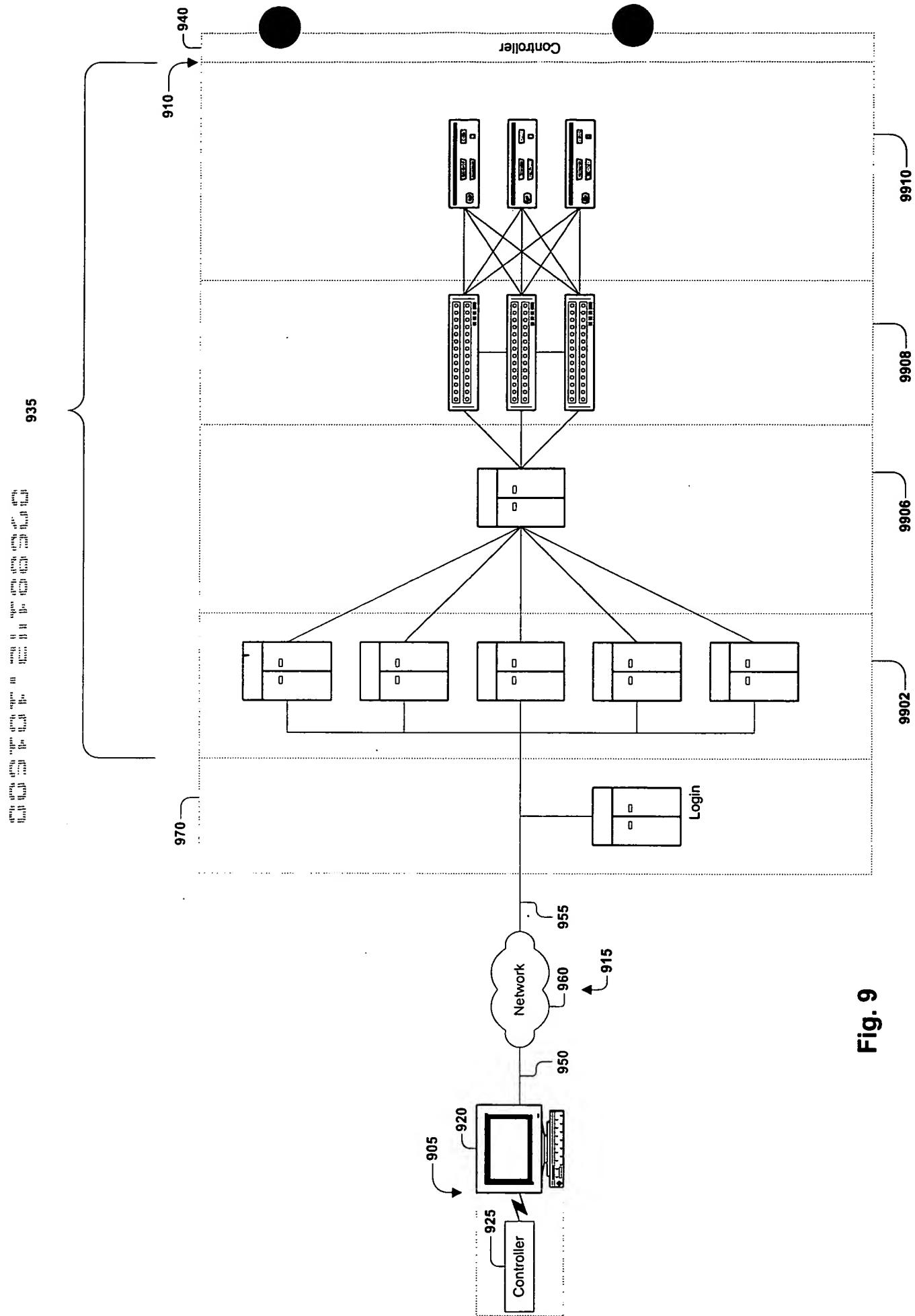


Fig. 8



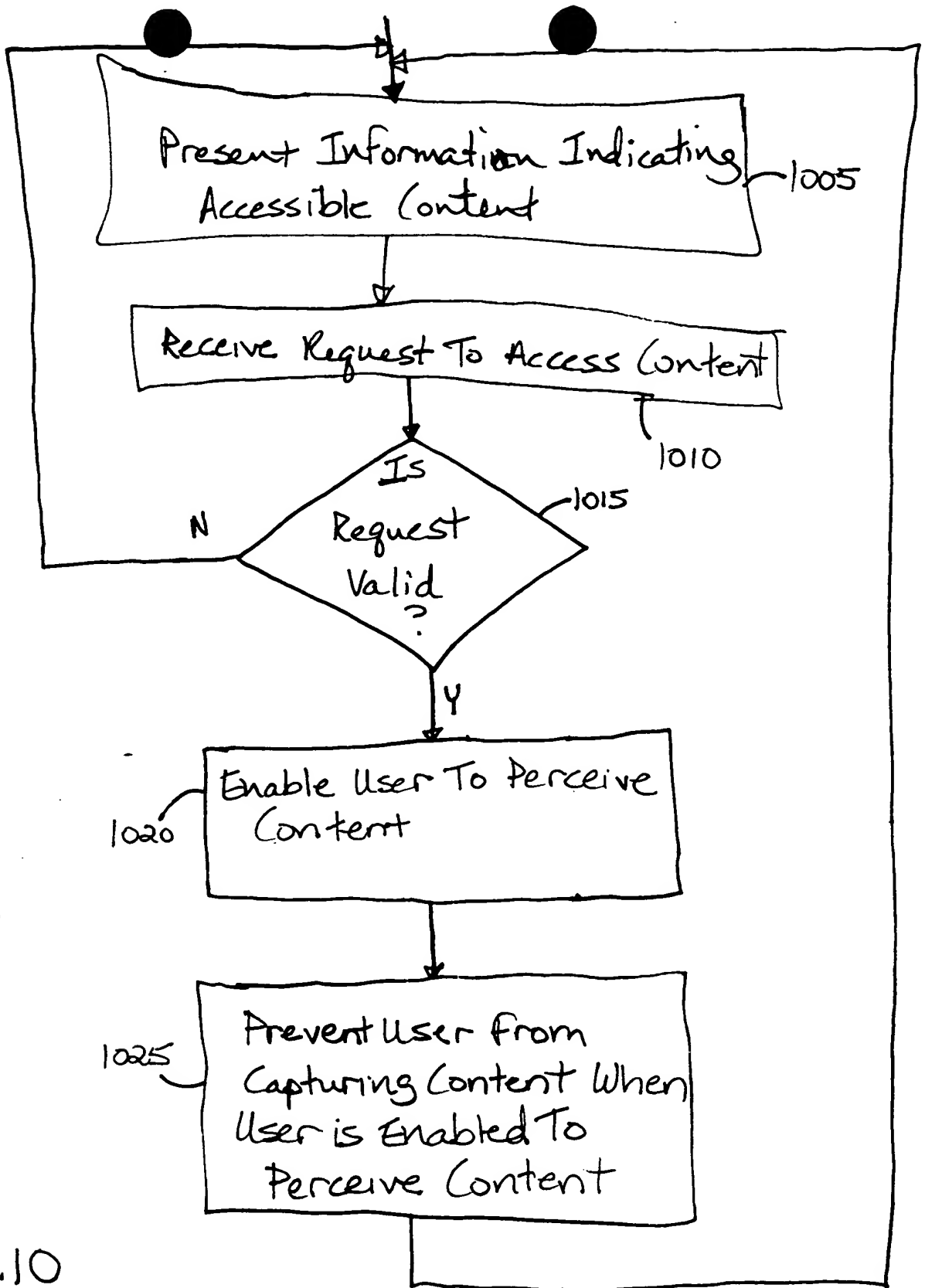


Fig. 10

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1101

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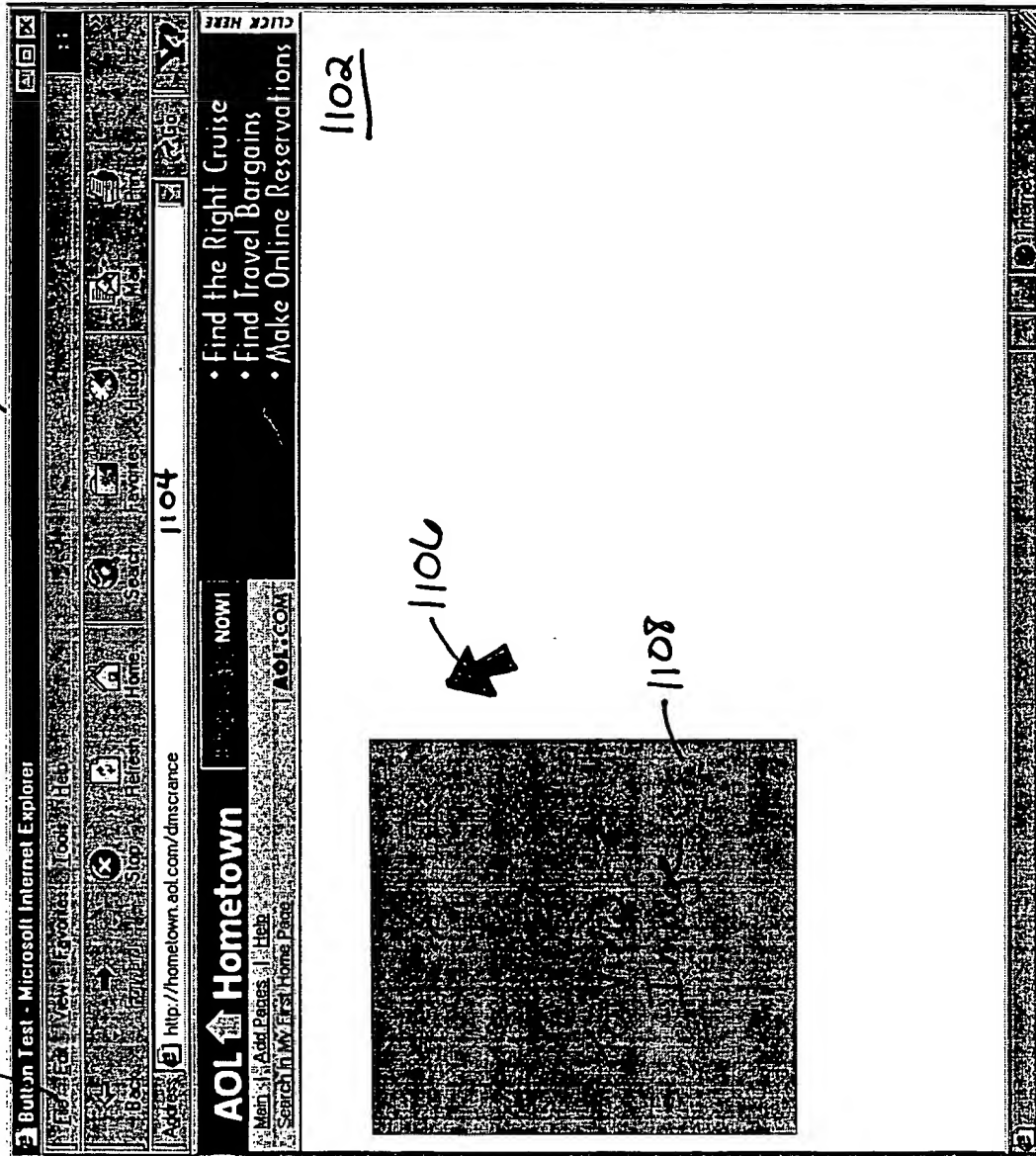


Fig. 11



Fig. 13

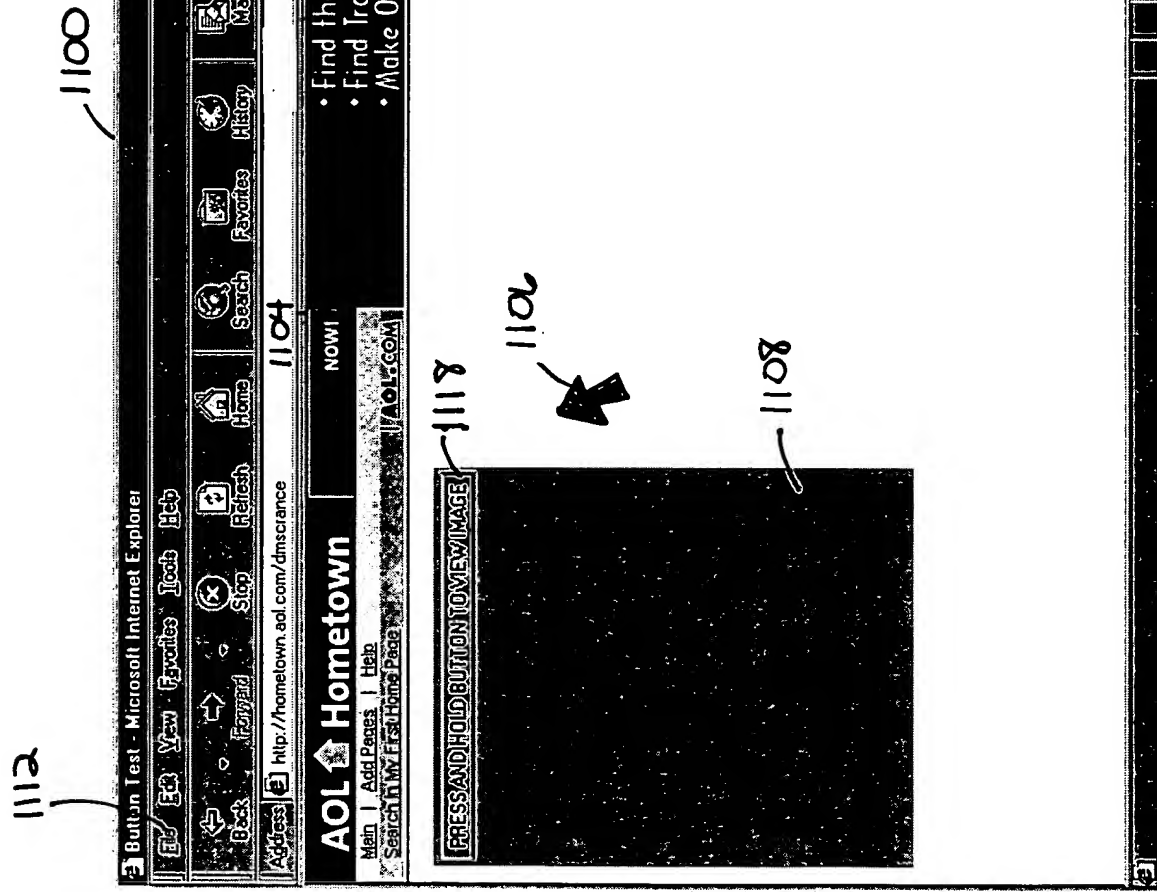
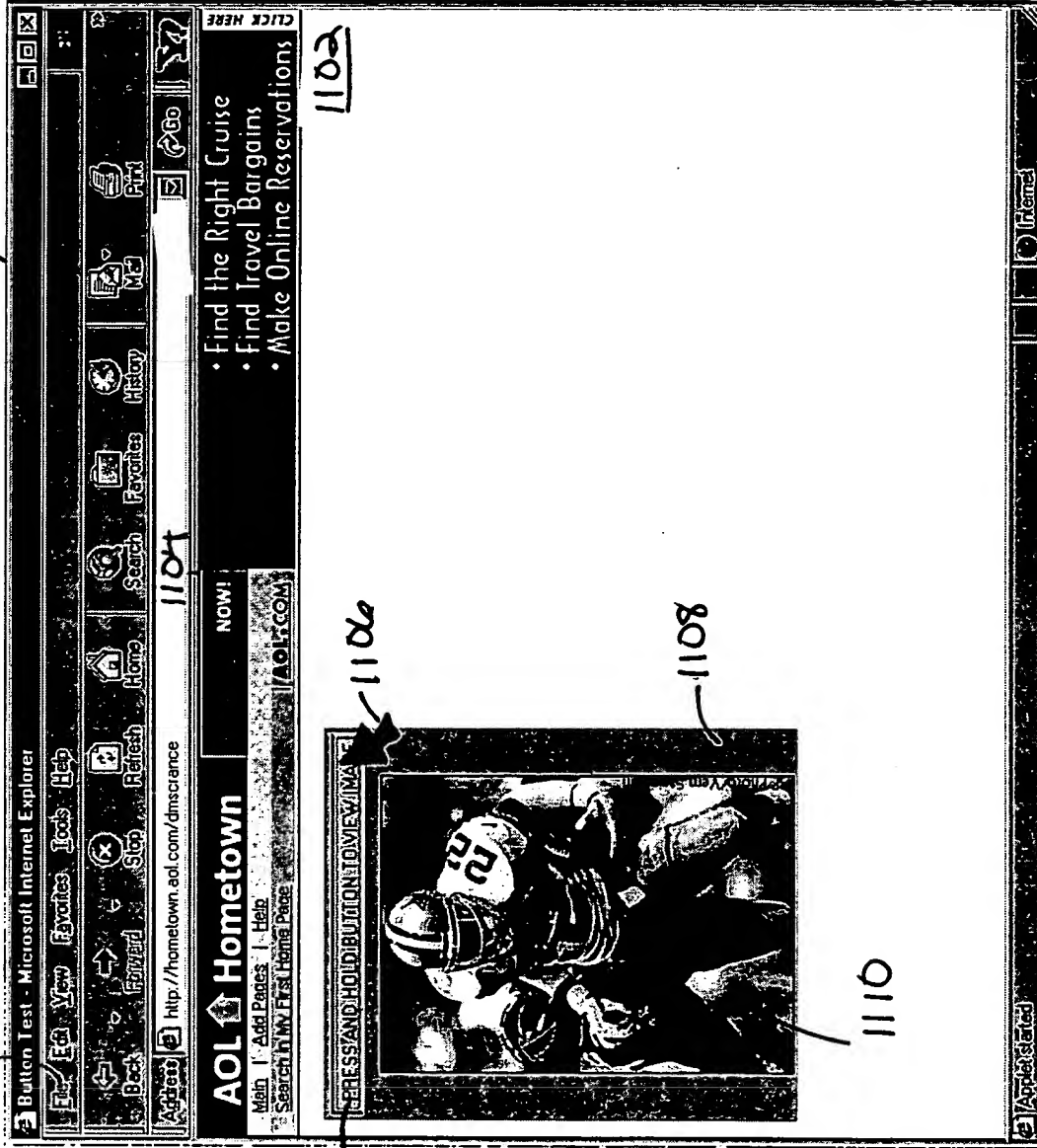


Fig. 14

FIG. 15 is a screenshot of a web browser displaying the AOL Hometown page. The browser window shows the AOL Hometown logo, a search bar, and a list of links. The main content area displays a large image of a football player in a helmet and jersey, with the number 22 visible. The browser's address bar shows the URL http://hometown.aol.com/dms/crunch. The browser's status bar at the bottom indicates 'Apple started'.

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Fig. 15

FIG. 16 is a screenshot of a web browser window displaying the AOL Hometown page. The browser window is titled "Button Test - Microsoft Internet Explorer". The address bar shows "http://hometown.aol.com/dmsnace". The page content includes a "Main" section with a "Search" button and a "Find the Right Cruise" link. A "Click Here" button is also visible. The browser's status bar at the bottom indicates "Internet".

1112

1100

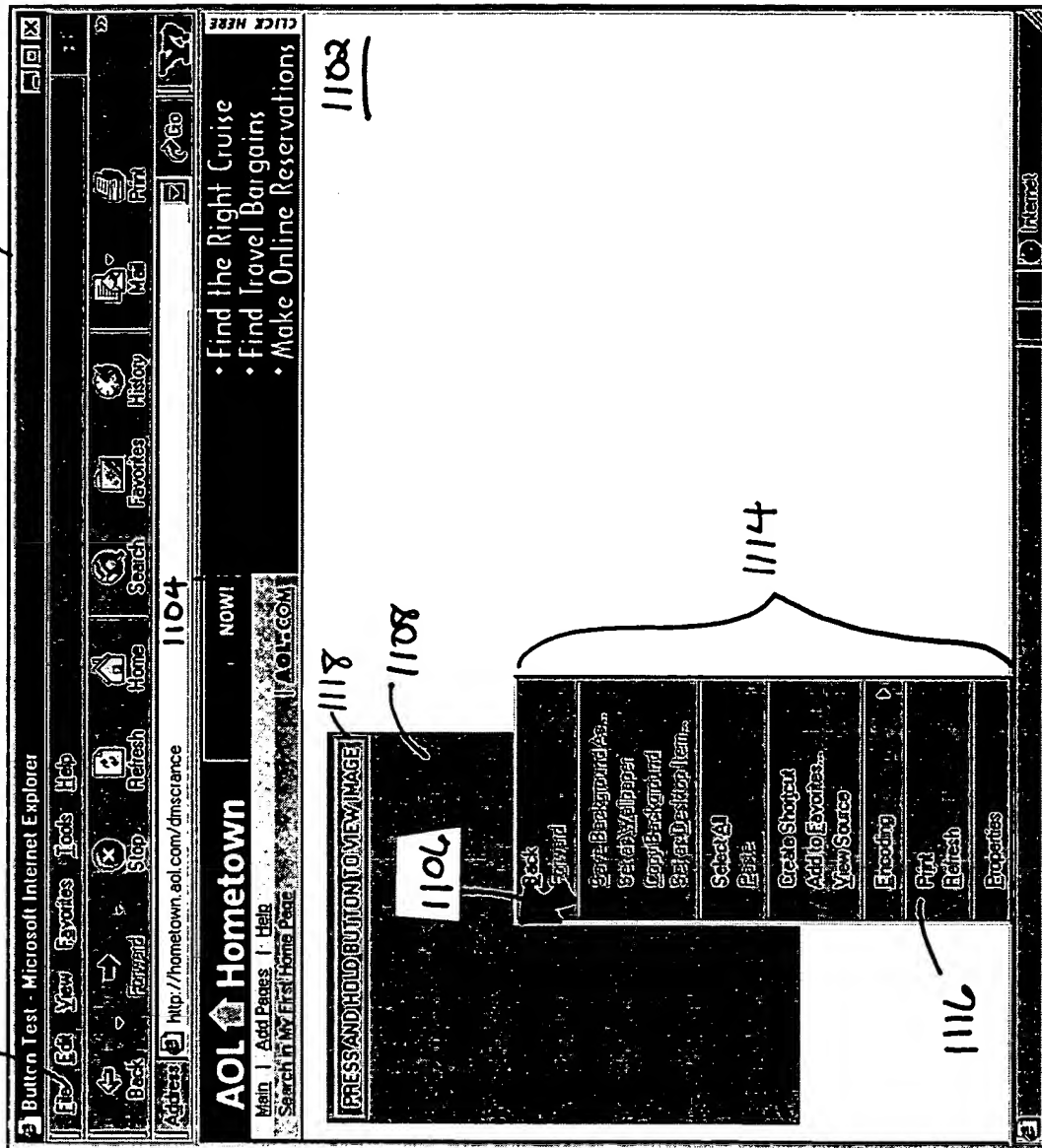


Fig. 16